

Al Enhance Feature Overview & Security Summary

Purpose

KPI Fire has introduced an optional AI suggestions capability designed to help users improve **Problem Statements, Goal Statement, Scope/Notes, on Idea and Project Charters** within the KPI Fire software. This document provides a technical and security overview intended to support IT and data governance review for enterprise adoption.

Feature Overview

The **Al Suggestions** capability provides users with optional guidance to enhance written project content, such as project problem statements or goal descriptions. When enabled, users may request an Al-generated enhancement or explanation based on what they have typed.

Key Characteristics

Feature	Description
Optional / Configurable	The feature can be enabled or disabled at the account level within KPI Fire administration settings.
Model Provider	The feature uses the Anthropic Claude 4.5 model to generate suggestions.
User-provided input only	The only data sent to the AI model is the text entered by the user in the Problem/Goal statement field , along with an optional account-level prompt that is configurable by the KPI Fire support team.
No project documents or system data is transmitted	KPI Fire does not send attachments, financials, names, strategy content, metric values, or any other structured data.

No training on customer data	Anthropic models do not train on customer inputs and do not store submitted data.
Fully isolated per account	Account-specific prompt text is stored only within the KPI Fire application and is never shared between accounts.
Enterprise control	Organizations may customize or restrict prompt content through KPI Fire Support and may disable the feature entirely at any time.

Data Handling & Privacy

Item	Description
Data Sent to the model	Only 2 inputs: (1) User-typed Problem/Goal Statement, (2) Optional account-specific prompt template
Data Not Sent	No personal data, metric values, attachments, financials, project history, names, internal system configuration, or any other PI/PHI/PCI content.
Processing	Requests sent to Claude 4.5 via secure encrypted API (HTTPS/TLS 1.2+)
Storage	Neither KPI Fire nor the model provider stores or retains request content.
Model training	Data is not used for training Anthropic models or shared externally.

Default Prompt Template

The base prompt used to support quality and consistency is below. Organizations may modify it by request to KPI Fire Support.

"Note: Please include the [tileType] and its [goal/problem statement] in the prompt, and feel free to adjust their placement to fit the meaning."

Administrators may review and approve any changes.

Configuration Control

Admin Settings → Advanced Settings → Enable Al Suggestions

Administrators may:

- Turn AI on/off at any time
- Require Support approval for prompt customization
- Control visibility and permissions

Intended Benefits

- Improves clarity of project justification or goals
- Speeds up problem definition and A3/charter creation
- Increases adoption of standard CI methodology
- Provides guidance for newer CI practitioners

Contact

For security questions or prompt customization: support@kpifire.com, KPI Fire Product & Security Team